

SECURITY

PROFESSIONAL DEVELOPMENT STUDY

The Security Professional Development Study (PDS) is designed to engage students in the field of Security and how it is applied at the *Walt Disney World*® Resort. Applicable majors for this program would include Criminal Justice, Criminology, Law Enforcement, Psychology, Sociology, and Political Science, among others. Samplings of the topics included in this program are Behavioral Assessment, Emergency Management, Security Planning, and Partnership with law enforcement. This course meets once per week for two hours.

1. Introduction to Security PDS

The first class in this series will set the stage for the Security Professional Development Study.

- a. Overview of the Professional Development Study Program
- b. Introduction to the *Walt Disney World* Resort Security Organization

2. *Walt Disney World* Security Strategy

Take a look inside the *Walt Disney World* Resort Security Organization to gain insight into planning for the safety and security of this unique vacation destination.

- a. How we provide excellent service while protecting the magic
- b. Explore design features of various security measures around WDW Property

3. Behavioral Assessment

Explore how WDW Security utilizes Behavioral Assessment in protecting the magic.

- a. Overview of Behavioral Assessment including origins and basic concepts
- b. Interview and Guest/Cast member observation techniques

4. Security Planning and Law Enforcement

Learn how our *Walt Disney World* Resort Security Team interfaces with local law enforcement.

- a. Security response and description techniques
- b. Partnering with Local Law Enforcement

5. Emergency Management

Learn how WDW Security would respond to a major incident on *Walt Disney World*® Resort property.

- a. Overview of Emergency Operations at WDW Resort
- b. Explore the *Walt Disney World* Resort Security Incident Response Plan

6. Workplace Violence & Investigations

Learn about some of the specialized departments within *Walt Disney World* Resort Security:

- a. Investigate how WDW Security works to decrease workplace violence
- b. Explore the role and responsibilities of an Investigator at WDW Resort

7. Field Experience

Visit the K-9 Kennel and Emergency Operations Command Center:

- a. Learn about the WDW K-9 Unit, tour the kennel, and witness a training exercise
- b. Tour the WDW EOC and explore an Incident Command Vehicle

8. Security PDS Conclusion

As the concluding class in our series, this session will provide students an opportunity to:

- a. Experience a Sample Training Class that new Security Hosts/Hostesses attend
- b. Review tips on how to include the Professional Development Study experience on a résumé